



Smart Security IP Intercom IS710v2 User Manual

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1. Getting Started

1.1 Outline

The ESCENE IP Intercom - IS710(V2), has been developed to customers' needs. Its classic fascia design is waterproof, dustproof and vandal resistant. It is ideal for many applications where SIP connectivity is required.

1.2 Product Features

- One button calling with full-duplex voice intercom.
- Fascia is 5mm thick drawn aluminum for strength and durability.
- Supports POE and local 12v power supply.
- Flush mount or surface mount with the surface mount cabinet supplied as standard.
- Two relays for releasing 2 doors or activating 2 devices.
- Gasket seals provide waterproof and dustproof level to IP65.
- Two input sensors for monitoring or egress button use.







1.3 Technical Information

Intercom features

- WEB support Multi-Language
- 1 SIP account
- Hotline, Call forward, DND, Auto-answer, Volume control
- Default Ring tone selection/import/delete, Custom Warning Ring tone selection/import/delete
- Time setting (SNTP/SIP Server/Manual)
- Support SIP main/standby server

Network parameters

- SIP v1 (RFC2543), v2 (RFC3261), DNS SRV (RFC3263)
- NAT Traversal: STUN mode.

- DTMF: In-Band, RFC2833, SIP Info, Auto
- HTTP/HTTPS Web Management
- IP Assignment: Static/DHCP/PPPoE
- Network support Bridge mode; TFTP/DHCP/PPPoE

Security

- LLDP, VLAN QoS (802.1pq), VPN(L2TP)
- Transport Layer Security (TLS)
- Digest authentication using MD5/MD5-sess. secure configuration file via AES encryption; Phone lock for personal privacy protection; Admin/User 2-level configuration mode.

Voice features

- Wideband Codec: G.722
- Narrowband codec: G.711µ/A, G.723.1;G.726, G.729a/b, iLBC; VAD, CNG, AEC,

Physical properties

- 1 hotline programmable key (Speed dial, Intercom etc.); 1 light touch button
- 1xRJ45 10/100M Ethernet ports; PoE, IEEE 802.3af, class 0.
- Power adapter: AC 100~240V input DC 12V/1A output;
- Net weight: 0.52KG, Gross weight: 0.65KG.

Each motherboard port, check the picture illustration below "Mother Board Interface".

Carton packaging

The whole Size: 162*112*40mm

Product Certification

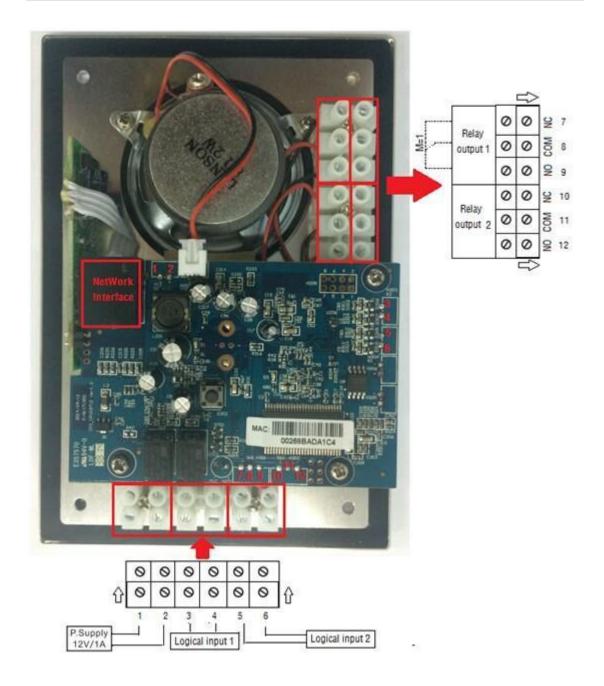






Platform Compatibility Test (non-certificate)

ZTE/Alcatel-Lucent/Asterisk/Broadsoft/Metaswitch/Yeastar/Avaya/3CX/Elastix/HUAWEI etc.



Mother Board Interface

Relay connection description:

- -NO means idle-disconnected contact(normally open)
- -COM means a pin contact(middle)
- -NC means an idle-connected contact(normally close)
- *This data is for information purposes only and is subject to change without notice.

2. Intercom Installation

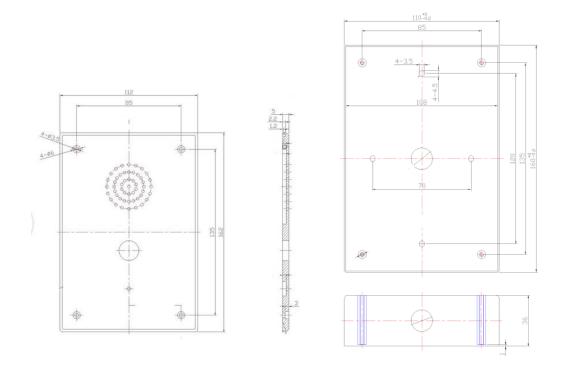
Generally, your system administrator will connect your new IS710v2 IP Intercom to company LAN network. If not, please refer to the following information.

Open IS710v2 packing box, according to the packing list, check the related attachment to make sure to no omitting. Packing list is as follows.

- IS710v2 Intercom
- Quick operating guide
- 4*Screws
- 4*Rubbers

2.1 Dimensions

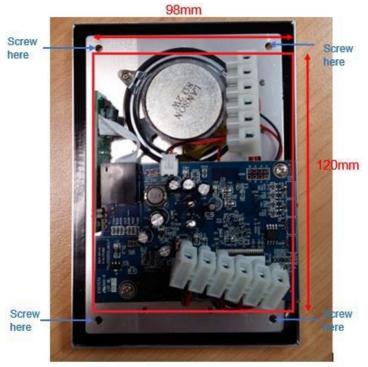
The dimensions of IS710 housing and openings.



2.2 Flush Mount

If the product is used for flush mounting, then the cutting dimensions will be slightly smaller than the housing of the IP intercom. The cutting dimension is 120mm x 98mm x 45mm (length x width x depth). Please make 2 connectors floating and screw the IP

intercom on the wall at 4 edges. Please refer to following picture.



The front and rear view of flush mount installations are shown below.







Rear view

2.3 Surface Mount

IS710 can also be used for surface mount to provide rating of IP65. The internal and external installation of surface mount is shown below.





Internal view

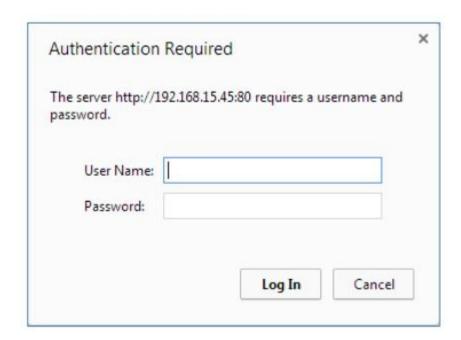
external view

3. Configuration of IP intercom

You need to know the IP address of IP Intercom before starting setting. You could learn how to get IP address below. Default IP address is 192.168.1.153.in static status. If getting from DHCP, you need to search the related IP address by the third software scanning equipment MAC. (Getting IP by DHCP is not recommended.)

3.1 Remote WEB Management

Once input the IP address of intercom on the web browser and tap the "enter" on the keyboard. Then a login screen will pop up from the intercom equipment. You need to input user name and password. Both default user name and password of system is case letters "root"



After the log-in, the administration web page of the intercom will pop up.



The setting and parameter of each option will be described as follows.

3.2 Network

This option is used for network setting, please notice that you could set the LAN and VPN.

3.2.1 LAN Setting

This option is used for setting speaker IP, as shown below.

LAN Port		
IP settings		
O DHCP		
Hostname(Option 12):		
Manufacturer(Option 60):		
Static IP		
IP Address:	192.168.1.153	
Netmask:	255.255.255.0	
Gateway:	192.168.1.1	
○ PPPoE		
Username:		
Password:		
MTU:	1500 Default: 1500	
DNS Settings		
 Automatic 		
Manual DNS		
Primary DNS:	192.168.0.1	
Secondary DNS:	0.0.0.0	
MAC Address		
	00:26:8b:ac:03:f1	
Port Management Settings		
HTTP Port:		
Telnet Port:	23	
Socket5 Proxy Server		
Socket5 Proxy Server:	● off ○ on	
Server IP:	*	
Port:	1080 *	

Anonymous Login:	✓	
Username:]
Password:		
Paging Setting		
Paging 1:	\odot off \bigcirc on	
Group IP:		Port: 10000
Paging 2:	● off ○ on	
Group IP:		Port: 10000
Paging 3:	● off ○ on	
Group IP:		Port: 10000
Paging 4:	● off ○ on	
Group IP:		Port: 10000
Paging 5:	● off ○ on	
Group IP:		Port: 10000
Please Note: Changing the default HTTP Port (80) will require using the new port number to access the IP phone web interface. Please note that changes require a		
reboot. Use the following format when not using the default HTTP (http://ip		
address:portnumner).		
Submit		

3.3 SIP Account

ESCENE IP Intercom can be set up one SIP account. Account's user name, password and server address are mandatory. If all the information filled is valid and correct, then register will be launched from SIP server after submitting and saving.

Account1	
SIP Settings	
Enable:	<u> </u>
Account Mode:	VOIP 🗸
Display Name:	
Username:	3002 *
Authenticate Name:	
Password:	*
Label:	
SIP Server:	192.168.0.7
Secondary server:	
OutboundProxy Server:	
Secondary OutboundProxy Server:	
Polling Interval Time Of Registration:	32 s Default Value: 32s, Range: 20s60s
NAT Traversal:	Disable V
STUN Server:	
BLA:	● off ○ on
BLA Number:	
Call Method:	● SIP ○ TEL
Subscribe Period:	1800 Default: 1800s, Min: 120s
Register Expire Time:	3600 Default: 3600s, Min: 40s
DNS-SRV:	● off ○ on
SIP Transport:	● UDP ○ TCP ○ TLS
Call	
Amount Of Line Account Used:	2 (Default: 2)
Do Not Disturb:	● off ○ on

Anonymous Call:	● off ○ on
Anonymous Call Rejection:	● off ○ on
Use Session Timer:	● off ○ on
Session Timer:	300 (min:30s)
Refresher:	UAS V
Allow-events:	● off ○ on
Registered NAT:	O off ● on
Ring Type:	None 🗸
UDP Keep-alive Message:	● off ○ on
UDP Keep-alive Interval:	30 (15-60s)
Security	
SIP Encryption:	● off ○ on
RTP Encryption:	● off ○ on
Encryption Algorithm:	RC4 🗸
Encryption Key:	
Submit	

3.4 Programmable keys

This function is reserved for the future.

3.5 Voice

You can adjust the speaker volume and microphone level which are shown in the following table. Please note that in most cases, if you open the microphone setting and set to level 7, it is recommended that you use speaker volume at no more than level 4, unless the environment is such that a higher speaker level is required.

Audio		
Tone		
Select Country: United States	Ring Volume(0~9):	3
Begin Time: 20 Hour - 8 Hour	Ring Volume in Night(0~9)	: 3
Output Volume (1~9)	Intput Volume(1~7)	
Handset Volume: 5	Handset Mic Volume:	3
SpeakerPhone Volume:	SpeakerPhone Mic Volume:	3
Headset volume: 5	Headset Mic Volume:	3
Voice Codec		
Payload Length: 20 v ms	High Rate of G723.1:	✓
Jitter Buffer		
Type: Adaptive Fixe	d	
Min Delay: 60	Max Delay:	500
Other		_
VAD:	Echo Suppression Mode:	
SideTone:		
Ring		
Ring Type: Ring1 ✓ Ring Type2: Ring1 ✓	Delete	
Uploading Ring Tone		
Browse		
Upload Cancel		
(Please upload a ring tone with G711A audio		
coding, Maximum 10 rings and the total size: must less than 150k.)	5	
		_,
G72		
Audio Codecs: Up G71	1U << >>	disableCode
enableCode Down G72		
Submit		
Sabrille		

3.6 Phone Book

This function is reserved for the future.

3.7 Advanced Setting

In advanced configuration, system parameters are the main points, other options, such as web dial-up, dialing rules, IP filtering strategy, ring tones, certificate management and global server, etc., are functions which can be ignored.

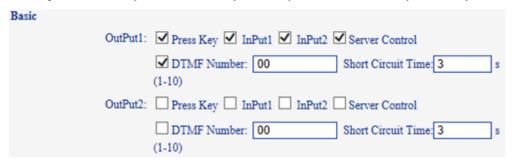
3.7.1 Intercom Setting

System parameters can be configured IP Intercom's basic configuration, PSTN Settings (reserved), QoS, call related, VoIP call forward, time Settings, and others. The commonly used functions in the option below are mainly used. Other functions do not need to be changed arbitrarily..

3.7.1.1 Switch signal output

3.7.1.1 Relay output

Relay output 1~2 which can be controlled by multiple variables,e.g DSS key/Logical input1~2/Server control/DTMF, the server control is define variable which can coordinate and adjust to be compatible with the special requirements of some particular platform.



Relay output operation guide:

- a. Press Key means if you press the DSS key at once, the Relay Output 1 will be activated.
- b. Logical Input 1~2 example:

3.7.1.2 Hot Line

Hotline function can be set as per the panel below. Default is to hotline immediately. It

can be set for delay.

Hot Line Function:	O off ● Immediately Hot Line O Delay 5 s (5-30)
Hot Number:	1234

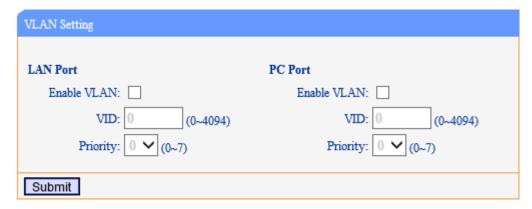
3.7.1.3 Time Setting

IP Intercom's time access can be SNTP, manual setting and update at the SIP server below, PSTN is reserved options.

Set Time Mode:	O SNTP	SIP Server	O PSTN O Manual

3.7.2 VLAN Setting

When IP Intercom's application environment involves the VLAN, the below operating settings will guide you.



3.7.3 VPN Setting

When IP Intercom's application environment involves the VPN, the below operating illustration will guide you .

VPN Setting			
Enable VPN:			
VPN Type:	L2TP 🗸		
L2TP			
VPN Server Addr:			
VPN User Name:			
VPN Password:			
OPEN VPN			
Attention: The trusted certs dir is /mnt/sip/vpn/			
Upload VPN Config:	Browse		
I	upload		
Submit			

3.8 Maintenance

This part mainly introduces some maintenance method. According to below, you can reconfigure the Intercom IP Phone or view Intercom IP Phone log to gain more information about maintenance.

3.8.1 Log

For most systems, the log document will offer the record of behavior change of Intercom IP Phone. Log document information contains the question you need to investigate. It can upload log document to the appointed Server as you need to gain information from it.



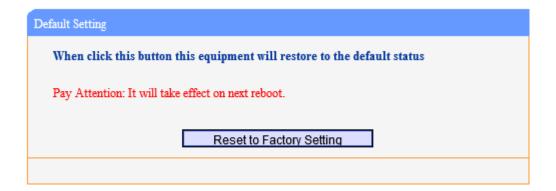
3.8.2 sword

If you need to change the default password of Intercom IP Phone, you will need to configure password information. Please note that password changes should be recorded and kept secure.

Password	
Username:	root
Old Password:	
New Password:	
Confirm Password:	
Administrator	○ User
Submit	

3.8.3 Factory reset

The following will direct you on how to reset the factory default. Please note that factory reset will erase all original configuration information, so be mindful when using this function. IP address will default to: 192.168.1.153.



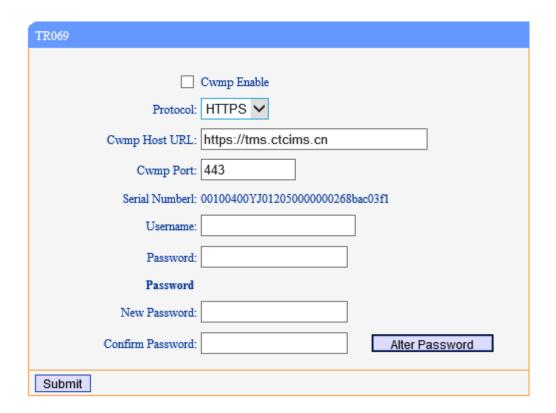
3.8.4 Auto Provision

Intercom IP Phone's automatic update feature is that it automatically reads related configuration files from the server, thus replacing manual update operations. The following will illustrate related operations, such as the server name or address, verifying the user name and password (optional), inspection cycle, reboot detection, etc.

Auto Provision	
Auto Provision: on off	
Option: 66 (Default :66, Min:1, Max:254)	
Protocol: TFTP V	
Software Server URL: voip.autoprovision.com	
Username:	
Password:	
✓ Auto Download Software	
✓ Auto Download Kernel	
✓ Auto Download Config File	
☐ Broadsoft Compatiblity	
✓ Auto Download Expansion	
✓ Auto Download Enterprise Phonebook	
✓ Auto Download Personal Phonebook	
✓ Booting Checked	
Disable the phone while booting checking: on	
Auto Provision Frequency: 168 Hour (Default :7 days, Max:30 days)	ys)
Auto Provision Time: None 🗸	
Auto Provision Next Time: Thu Apr 10 20:28:59 2014 Reset Timing	
AES Enable: ● off ○ on	
AES Key:	
Auto Provision Now	
Submit	

3.8.5 69 Upgrade

This function will cooperate with telecom IMS platform to use. Please follow below.



3.8.6 Upgrade

The following will direct you when you use FTP to upgrade.

FTP Upgrade (Attention: Do not cut off the electricity when Upgrade!!)		
Server IP:		
Filename:		
Username:		
Password:		
Software Upgrade: Upgrade		
Kernel Upgrade: Kernel Upgrade		
Note: It's no necessary to input filename when backup.		
Configuration: Update Backup		
Phone Book: Update Backup		
EXT Module: Update Backup		

3.8.8 P Upgrade

The following will direct you when you use TFTP to upgrade.

TFTP Upgrade (Attention: Do not cut off the electricity when Upgrade!!)	
Server IP:	
Filename:	
Software Upgrade: Upgrade	
Kernel Upgrade: Kernel Upgrade	
Note: It's no necessary to input filename when backup.	
Configuration: Update Backup	
Phone Book: Update Backup	
EXT Module: Update Backup	

3.8.9 P Upgrade

The following will direct you when you use HTTP to upgrade.

HTTP Upgrade (Attention: Do not cut off the electricity when Upgrade!!)	
HTTP Upgrade:	
Select a File:	Browse
Software Upgrade:	Upgrade
Kernel Upgrade:	Kernel Upgrade
Configuration:	Upload Download
XML PhoneBook:	Upload Download
Vcard:	Upload Download
EXT Module:	Upload Download
Log:	Download
All Config File:	Download

3.8.10 boot

The following will direct you if rebooting Intercom. Please note that do not need to reboot unless no response or hanging or freezing occurs

Reboot		
Attention: When click this button this equipment will be reboot, web service will be interred, please connect again.		
Reboot		

3.9 Intercom Status

The following will direct you information of system operation working time, account registration status and network setting

```
Phone Status
        System Run Time
                                 0 Day0 Hour25 Minute46 Second
        Register status
                       Account1: None
        Network Status
                LAN Connection: Static
                 LAN IP Address: 192.168.1.153
                       Netmask: 255.255.255.0
                       Gateway: 192.168.1.1
                    Primary DNS: 192.168.0.1
                  Secondary DNS: 0.0.0.0
                 VPN IP Address:
                  PC IP Address:
                    PC Netmask:
                    Device Type: Bridge
                   DHCP Server: off
        Hardware
                    Hardware ID: 1
  Refresh
```

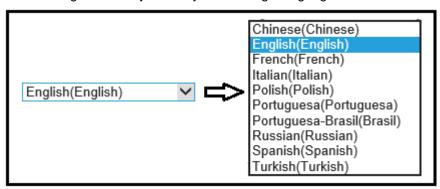
3.10 System Info

The following will direct you equipment name, software/hardware version No, kernel version No. and related server address.



3.11 Language

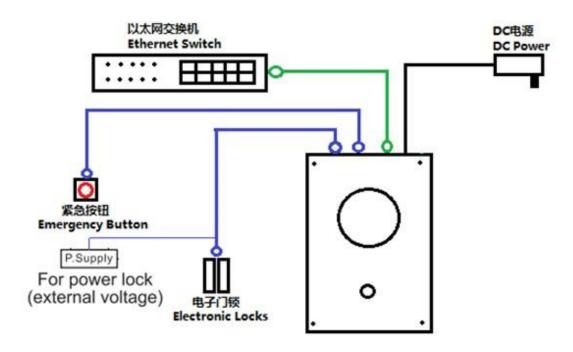
The following will direct you how you to change language with the intercom.



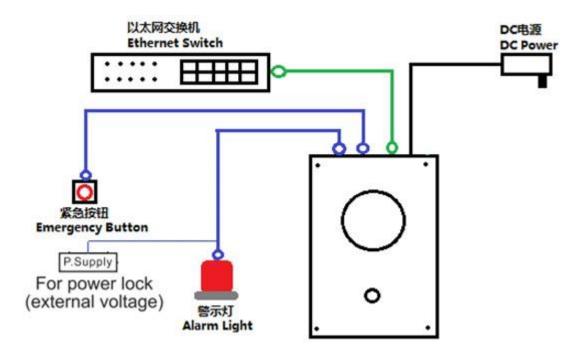
4. Brief pictures for application environment

The following pictures introduce the practical application of IP intercom. Take door security and fire protection for example. More compatibility application is subject to actual test.

4.1 Door security system application



4.2 Fire protection system application



Notes:

Your Escene agent:

Active Online Freecall: 1300 816 742 www.activeonline.com.au