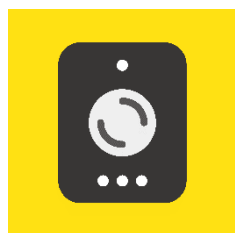


# Door intercom App (android) user manual



Door intercom App (android)



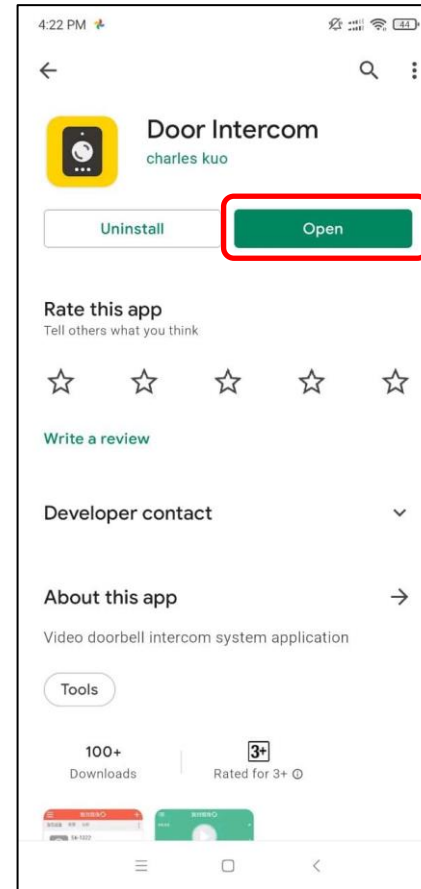
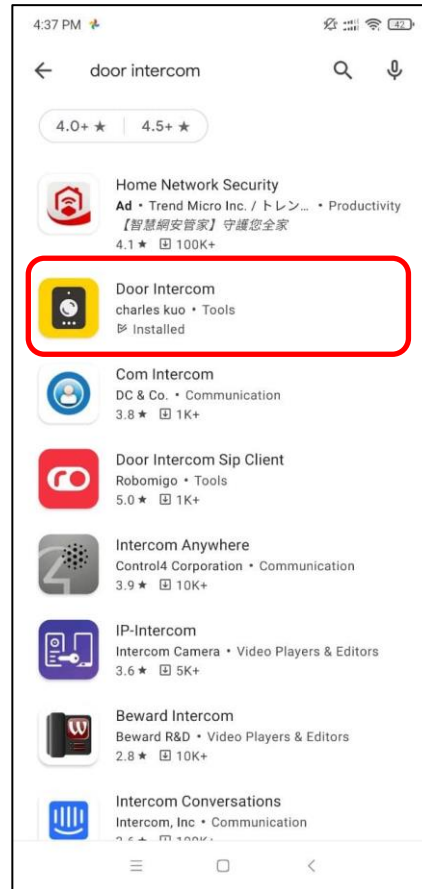
## TABLE OF CONTENTS

<b>App installation and mobile phone related settings</b> .....	<b>3</b>
Install APP .....	3
Set APP permissions.....	4
allowed "Do not disturb" .....	4
allowed "Storage (file and media)" "Camera" "Location" "Microphone" "Phone" .....	5
allowed "Display over other apps" "Modify system settings" "Install unknown apps" .....	6
Battery not optimized .....	7
<b>User registration account</b> .....	<b>8</b>
Selected server.....	8
Register account.....	9
<b>Log in to the App (Door intercom)</b> .....	<b>10</b>
<b>App to answer</b> .....	<b>11</b>
Dialog window description .....	12
<b>App function introduction</b> .....	<b>13</b>
Setting PIN code.....	14

# App installation and mobile phone related settings

## Install APP

Search "Door intercom" in google play and install

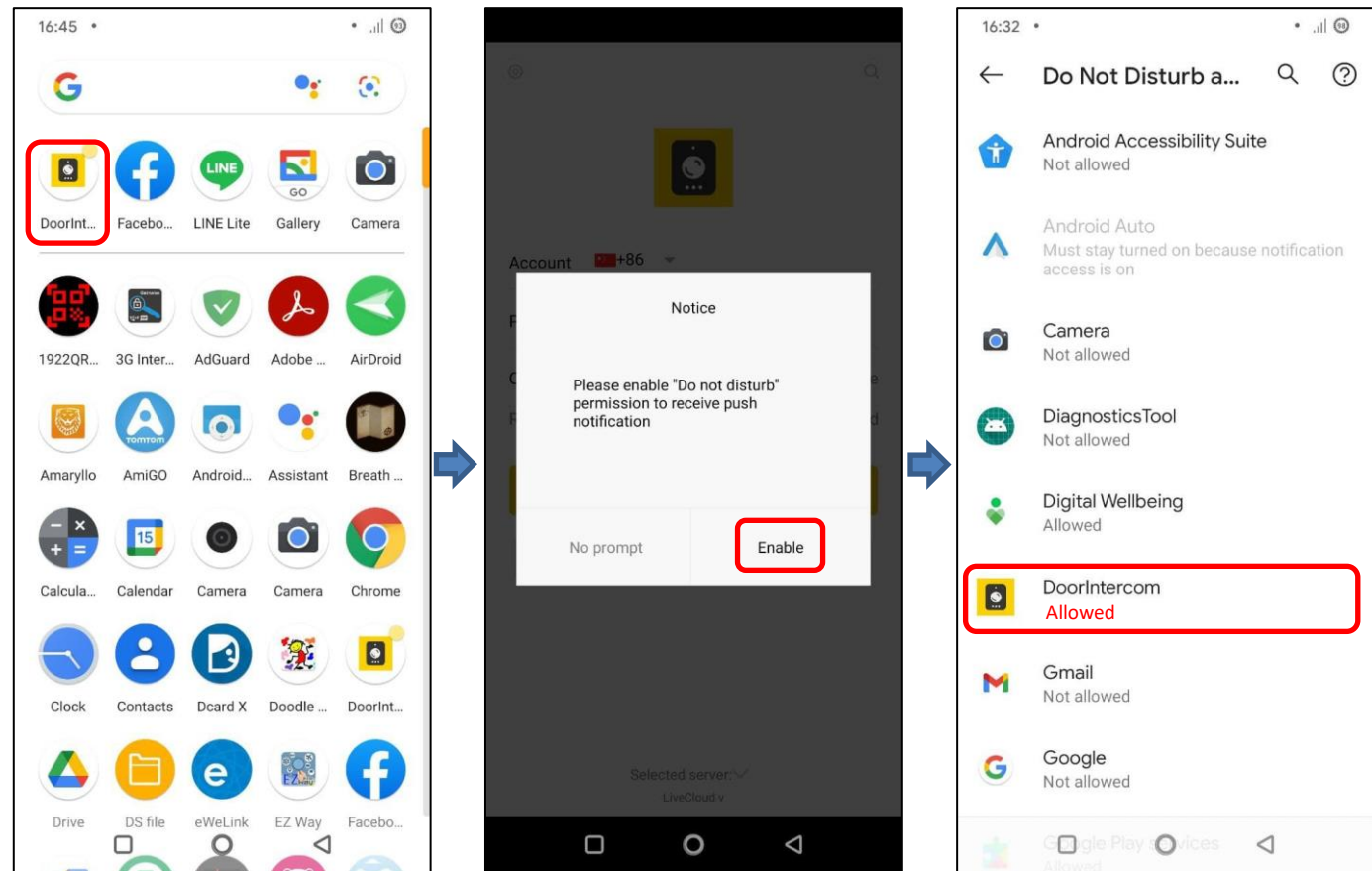


# Set APP permissions

NOTE : Take the description of google pixel mobile phone as an example, different brands of mobile phones may have different permission settings.

## allowed "Do not disturb"

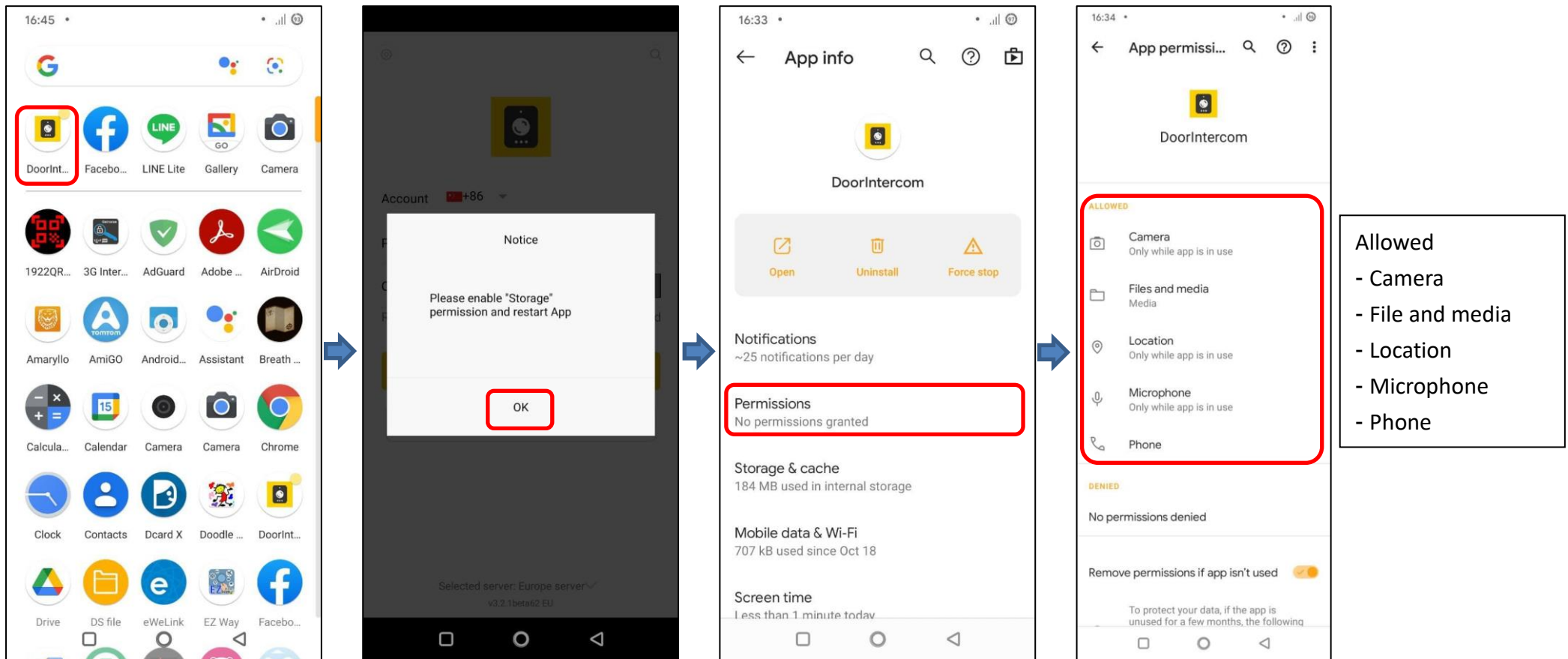
First run "Door intercom" App and Notice "Please enable and allowed "Do not disturb" permission to receive push notification"



## allowed “Storage (file and media)” “Camera” “Location” “Microphone” “Phone”

NOTE : Take the description of google pixel mobile phone as an example, different brands of mobile phones may have different permission settings.

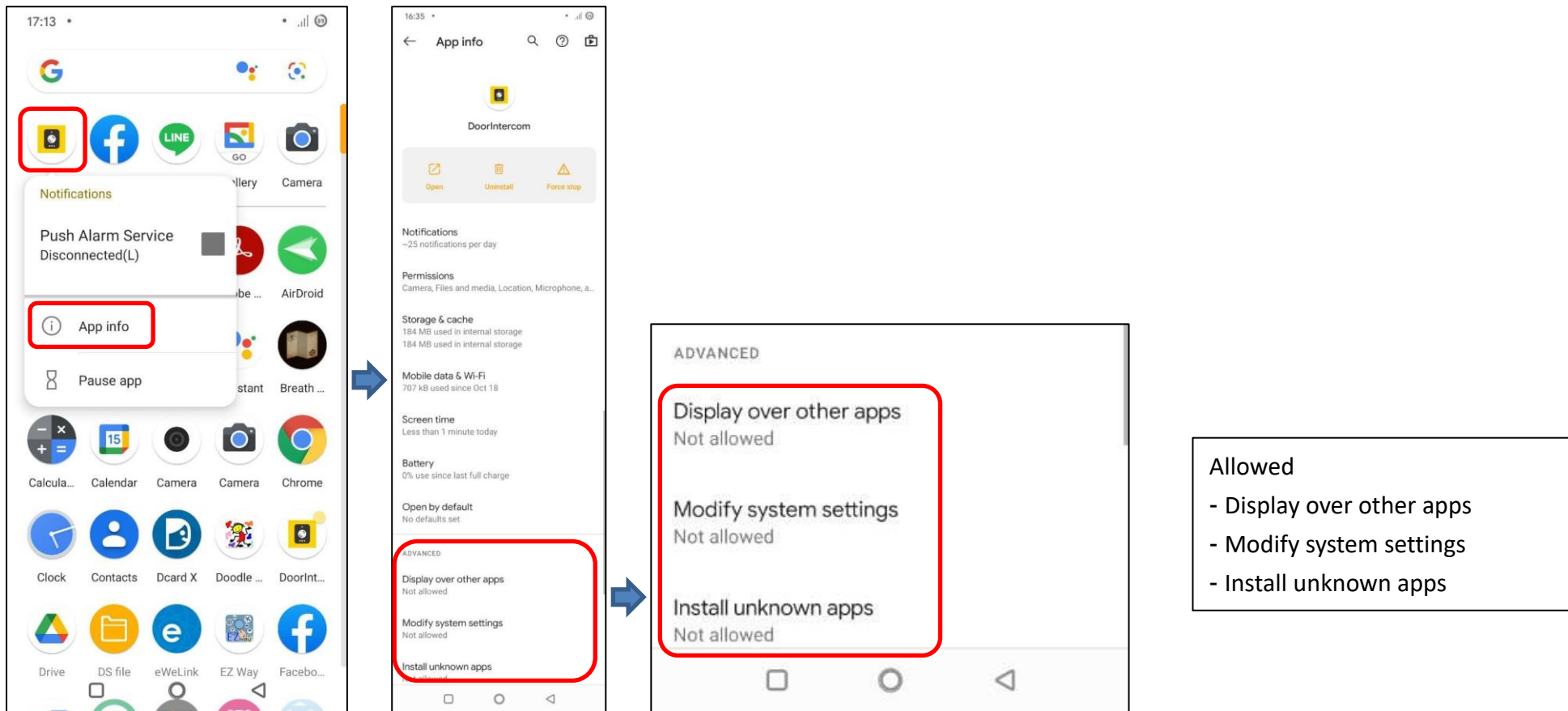
Open "Door intercom" App and Please allowed “Storage (file and media)” “Camera” “Location” “Microphone” “Phone” permission



## allowed “Display over other apps” “Modify system settings” “Install unknown apps”

NOTE : Take the description of google pixel mobile phone as an example, different brands of mobile phones may have different permission settings.

1. Hold down "Door intercom" App
2. press “App info” , please allowed “Display over other apps” “Modify system settings” “Install unknown apps” permission

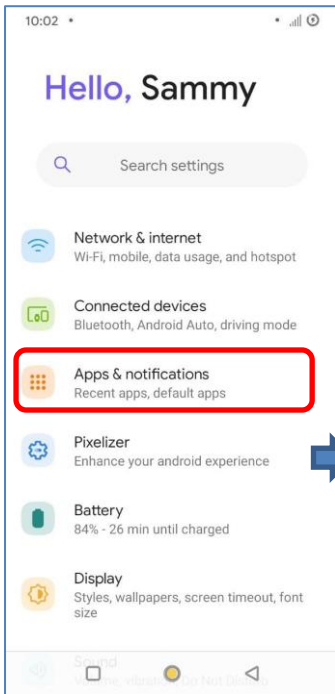


# Battery not optimized

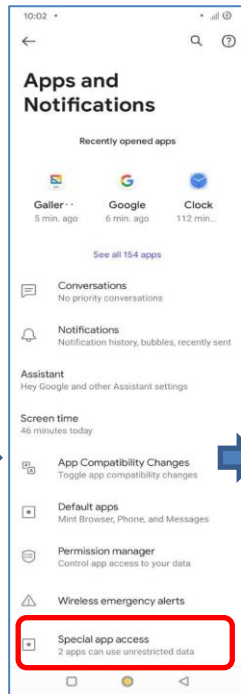
NOTE : Take the description of google pixel mobile phone as an example, different brands of mobile phones may have different permission settings.

Please press "Don't optimize " in battery management of the App "Door intercom" to avoid the delay or non-notification of the APP notification

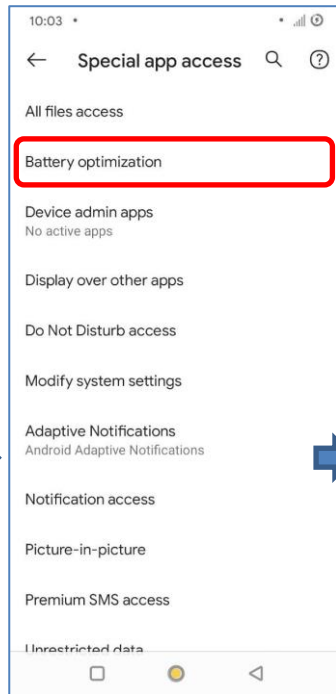
Press “App & notifications” In the settings of the phone



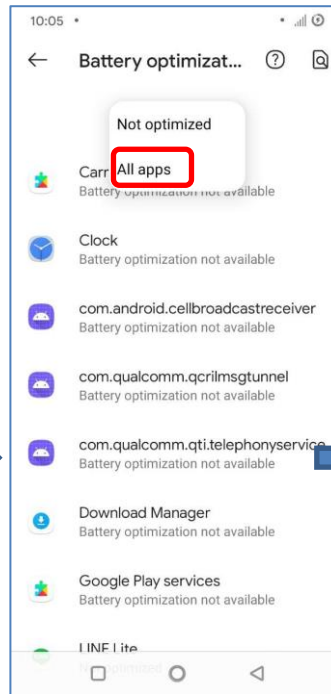
Press “Special app access”



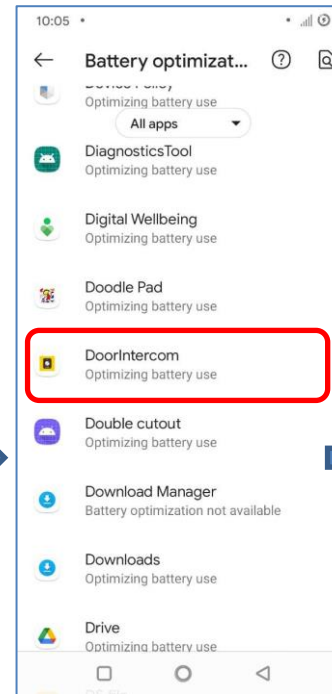
Press “Battery optimization”



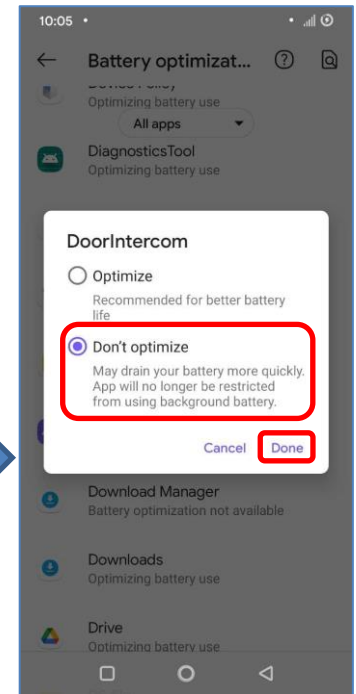
Press “All apps”



Press “DoorIntercom”



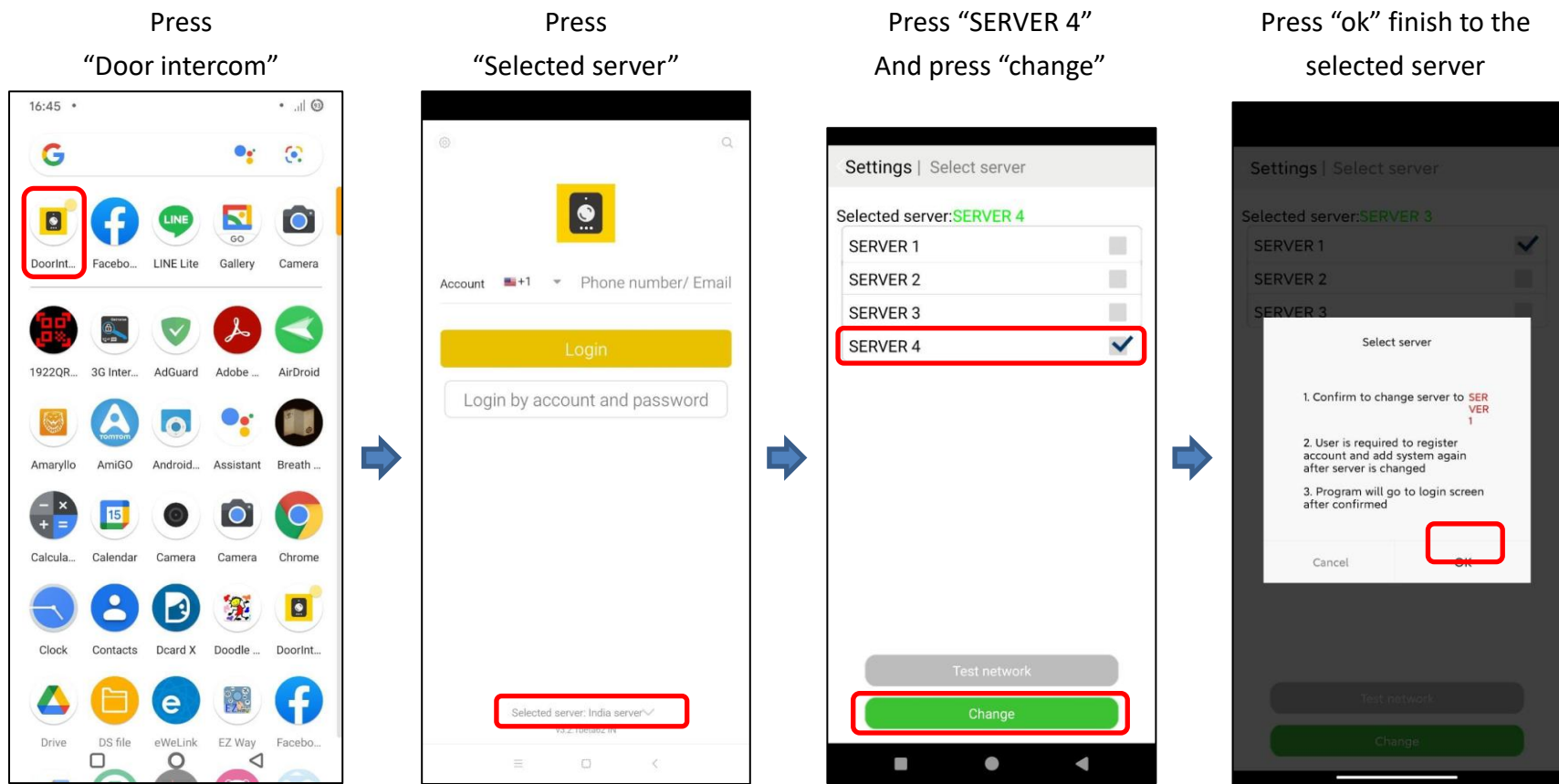
Press “Don't optimize” And press “Done”



# User registration account

## Selected server

The default location of the SS1912 device server is " Server 4". App needs to select "Server 4" to create an account before adding devices

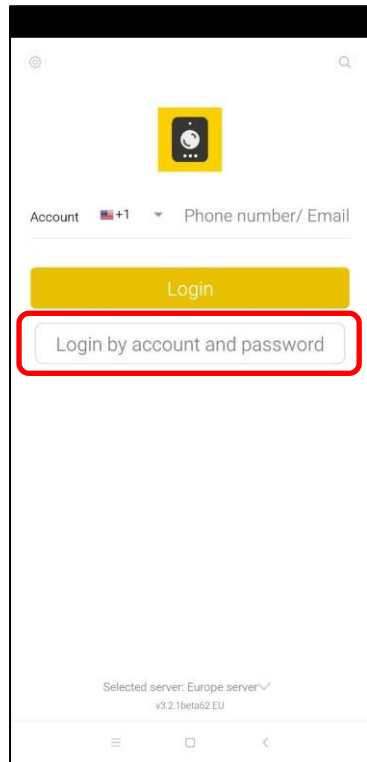




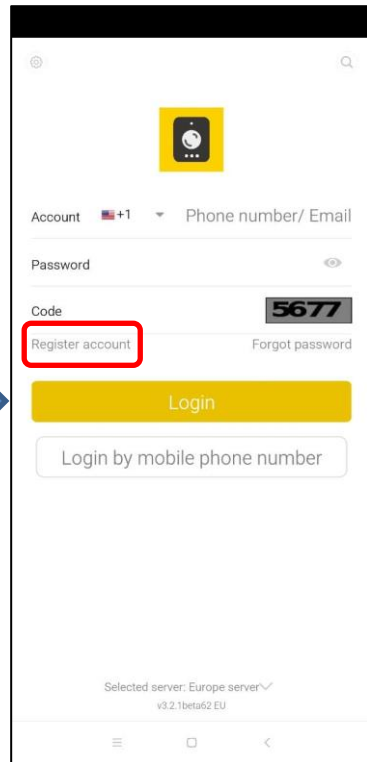
# Register account

Press

“Login by account and password”



Press “Register account”

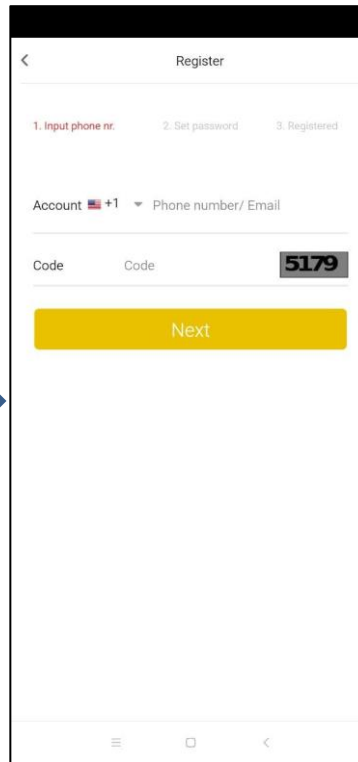


-Select country code

-Enter your phone number

-Enter Verification code

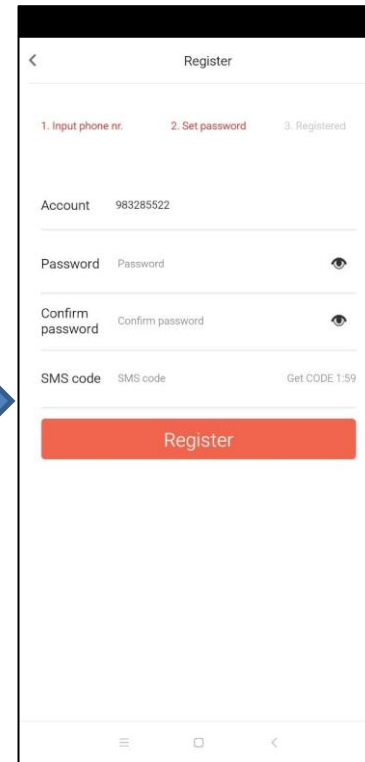
-Press “Next”



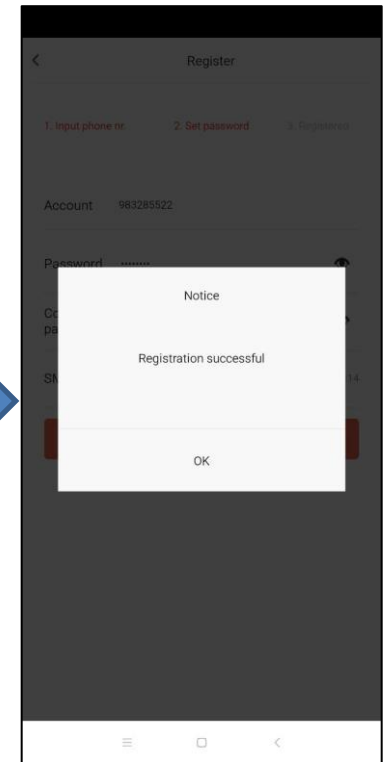
-Set your password

-Enter SMS code

-Press “Register”



Register account done



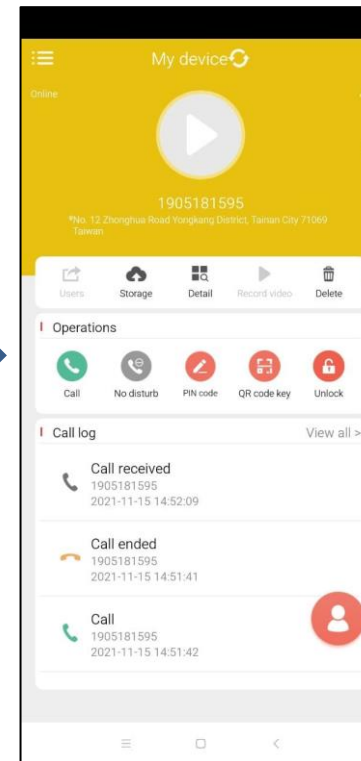
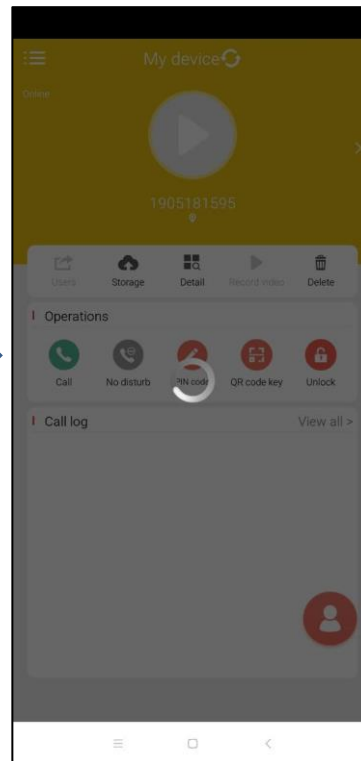
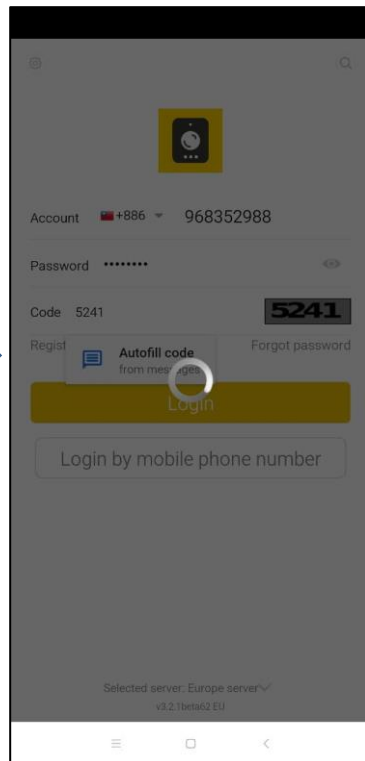
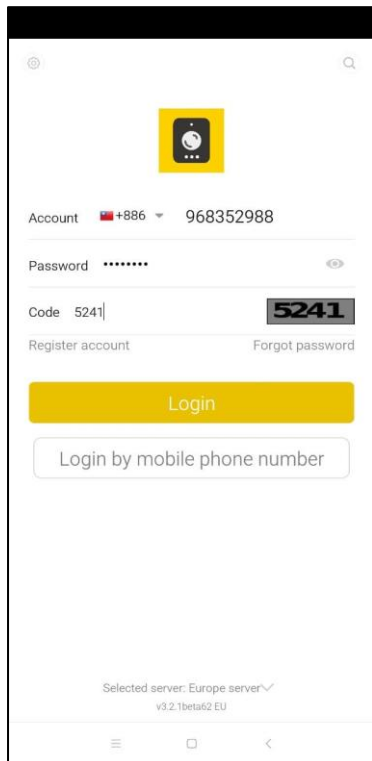
# Log in to the App (Door intercom)

- Select country code
- Enter phone number
- Enter password
- Enter Verification code
- Press “Login”

Please wait while logging in

Please wait while logging in

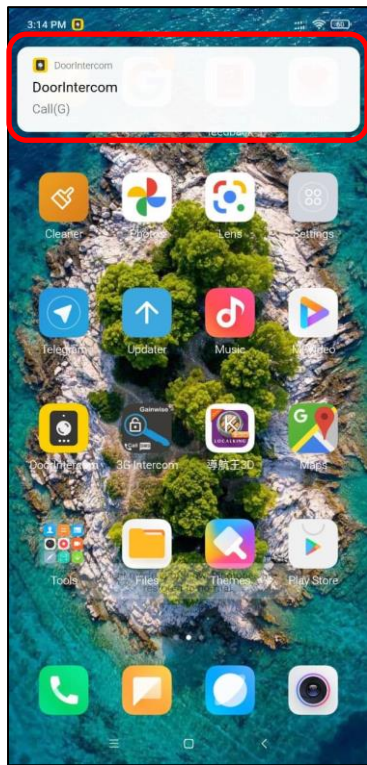
Login done



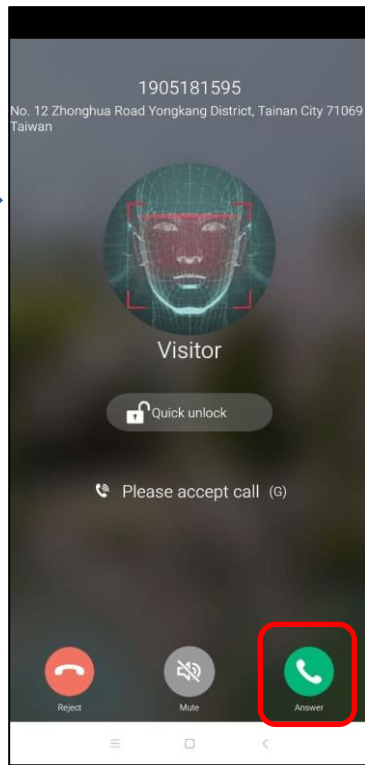
# App to answer

Press Top App notification

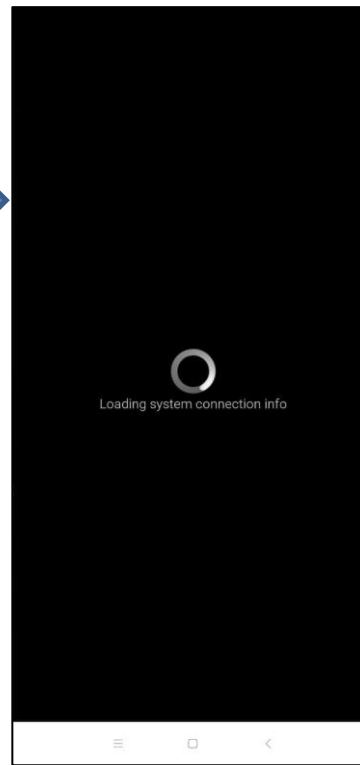
NOTE : If there is no top notification, please check in the notification field



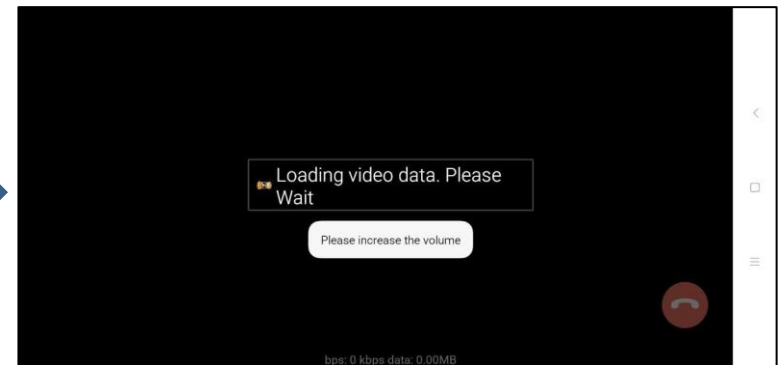
Press "Answer"



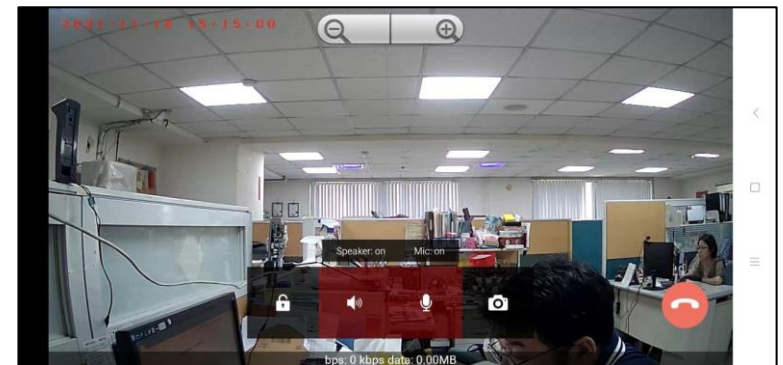
System loading please wait



Loading video data. Please wait

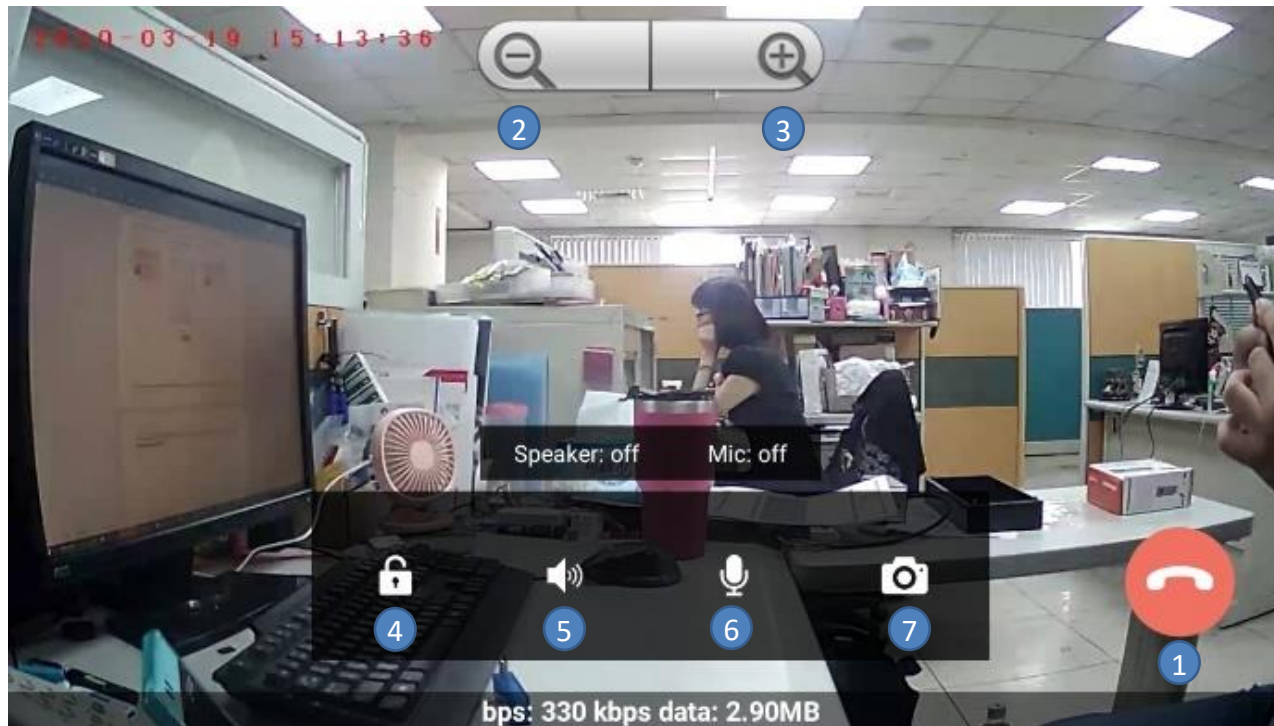


Loading video data is done, speaking with a visitor



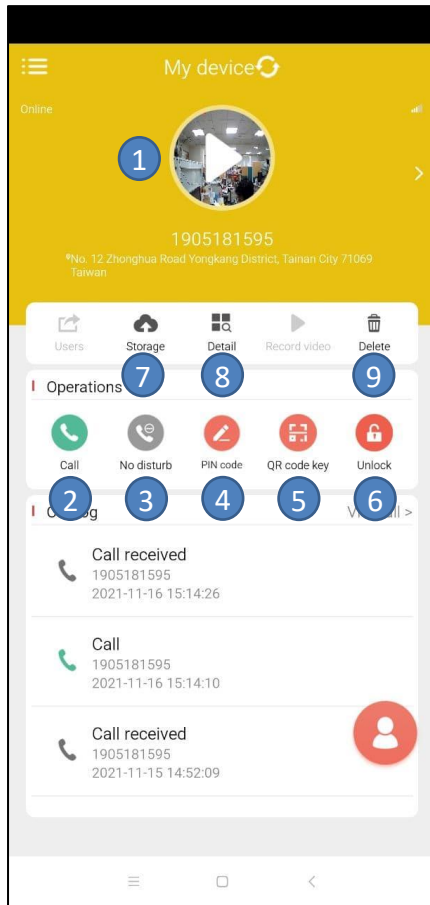
## Dialog window description

1. Hang up the call
2. Shrink video
3. Enlarge video
4. Unlock Door
5. Speaker (ON/OFF)
6. Mic (ON/OFF)
7. Screenshot



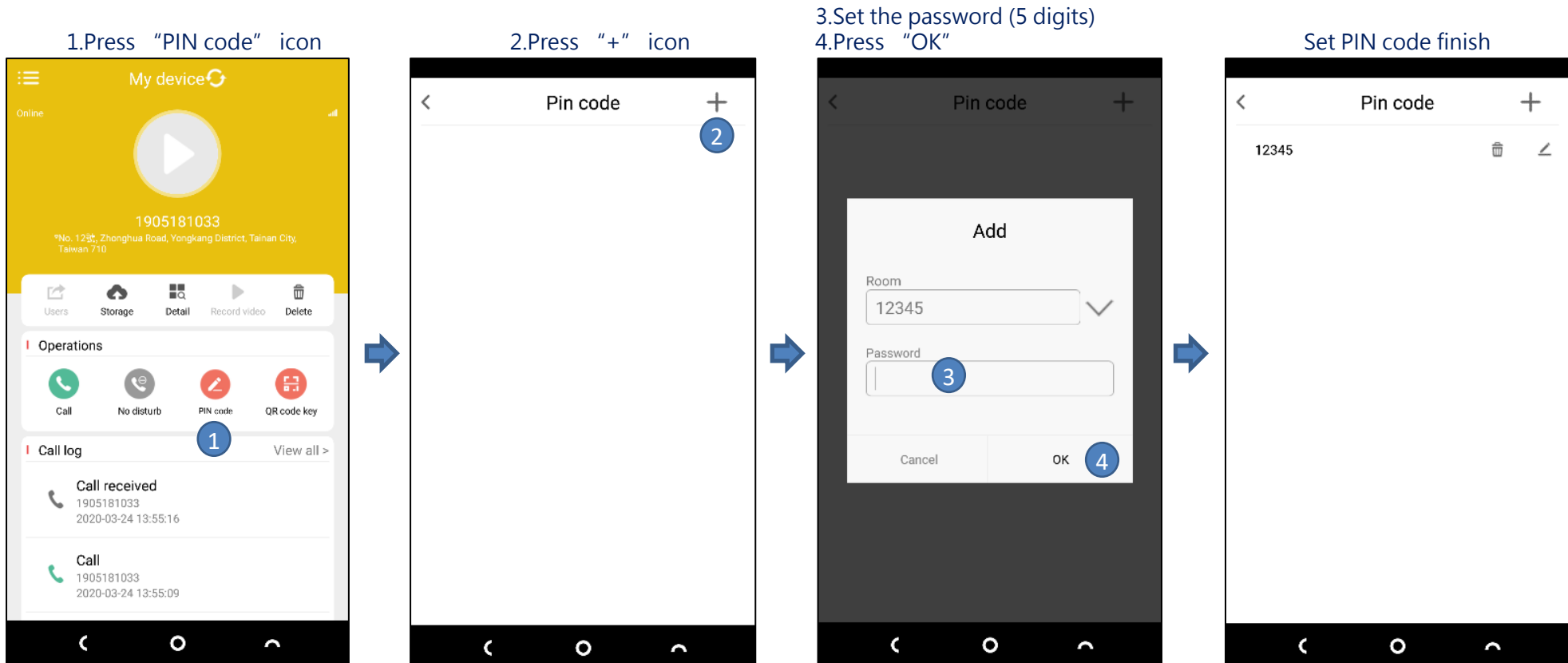
NOTE: If the icon does not appear on the screen, please click on the screen

# App function introduction



- 1 Click to enter monitoring mode (the speaker is mute)
- 2 **Call:** Click to call back to device
- 3 **NO disturb:** no call-in notification
- 4 **Pin code:** Set the PIN code
- 5 **QR unlock:** Generate QR code to unlock door
- 6 **Unlock:** Unlock door
- 7 **Storage:** Cloud video storage
- 8 **Details:** Basic information of device
- 9 **Delete:** Remove the device from my account

# Setting PIN code



NOTE: You can unlock the door by entering PIN code of door intercom

## Q &A

Q1: how to use audio call to activate this relay 1 or 2?

A1:

unlock the door via call by press ....

press "1#" for relay 1

press "2#" for relay 2

press "#" for relay 1 and relay 2